

Terms of Service

Effective August 22, 2026 | Alteriver Inc.

These Terms apply to the public Alteriver website. They do not replace a signed commercial agreement, quotation, purchase order, warranty, or product-specific terms.

1. Acceptance and Scope

These Terms of Service ("Terms") govern your access to and use of alteriver.com, including its Contacts page and website content. By using the website, you agree to these Terms. If you do not agree, do not use the website.

Important: These Terms govern the website only. Purchases, quotations, specifications, manufacturing, coating, inspection, testing, delivery, warranties, and other products or services are governed solely by the applicable written proposal, purchase order acceptance, contract, or other agreement with Alteriver.

2. Eligibility and Authority

You must be legally capable of agreeing to these Terms. If you use the website for a company or other organization, you represent that you have authority to bind that organization to these Terms.

3. Permitted Use

You may view and use the website for lawful informational and business purposes. You must not:

- Violate any applicable law, regulation, sanction, export-control rule, or third-party right.
- Interfere with the website, bypass security, probe vulnerabilities without written authorization, introduce malicious code, overload systems, or attempt unauthorized access.
- Use automated tools to scrape, copy, index, or extract content in a manner that burdens the website or circumvents access controls.
- Impersonate another person, misrepresent affiliation, submit false information, or use the contact form for spam, harassment, unlawful solicitation, or transmission of sensitive or malicious content.
- Reverse engineer website components except to the limited extent such restriction is prohibited by law.
- Use Alteriver content, names, marks, technical statements, or materials to train a machine-learning model, create a competing dataset, or suggest Alteriver endorsement without prior written permission.

4. Contact Form and Communications

When you submit the contact form, you represent that the information is accurate, that you are authorized to provide it, and that your message is lawful. Submission does not create a confidential, fiduciary, agency, employment, distributorship, partnership, or customer relationship. Do not submit trade secrets, controlled technical data, export-restricted information, personal health data, financial account information, or other highly sensitive material through the form.

You consent to receiving a response using the contact details you provide. Business communications may be monitored or retained for security, quality, compliance, and recordkeeping as described in our Privacy Policy.

5. Informational Content and No Engineering Reliance

Website content is provided for general information. It is not engineering, corrosion, metallurgical, safety, legal, environmental, or regulatory advice and is not a substitute for project-specific analysis. Product performance depends on operating conditions, materials, installation, maintenance, and other factors.

Do not rely on website descriptions, diagrams, test summaries, sustainability statements, or performance claims to select, design, install, operate, or maintain equipment. Confirm current specifications and suitability with Alteriver in a signed written agreement and use qualified professionals. Website content is not an offer, quotation, warranty, guarantee, or certification.

6. Intellectual Property

The website and its text, graphics, photographs, videos, software, layout, designs, product names, logos, trademarks, patents, and other content are owned by or licensed to Alteriver and are protected by intellectual-property laws. Alteriver, its logo, product names, and related marks may not be used without prior written permission.

Subject to these Terms, Alteriver grants you a limited, revocable, nonexclusive, nontransferable license to access and view publicly available website content for internal, lawful business evaluation. No other right or license is granted by implication, estoppel, or otherwise. You may not reproduce, modify, distribute, publish, publicly display, sell, sublicense, or create derivative works from website content without written permission, except as permitted by law.

7. Feedback

If you voluntarily provide ideas or feedback about the website or Alteriver offerings, you grant Alteriver a worldwide, perpetual, irrevocable, royalty-free right to use and incorporate that feedback without restriction or compensation. This does not apply to confidential information governed by a separate written agreement.

8. Third-Party Services and Links

Links to third-party websites or services are provided for convenience. Alteriver does not control and is not responsible for their content, availability, security, terms, or practices. A link does not imply endorsement. Your use of a third-party service is at your own risk and subject to its terms.

9. Website Availability and Changes

We may modify, suspend, restrict, or discontinue any part of the website at any time. We do not guarantee that content is complete, accurate, current, secure, uninterrupted, or error-free. We may correct errors or remove content without notice.

10. Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE WEBSITE AND ALL WEBSITE CONTENT ARE PROVIDED "AS IS" AND "AS AVAILABLE." ALTERIVER DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, QUIET ENJOYMENT, AND RESULTS. Nothing in these Terms excludes a warranty that cannot lawfully be excluded.

11. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, ALTERIVER AND ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AND LICENSORS WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, OR FOR LOST PROFITS, REVENUE, DATA, BUSINESS, GOODWILL, OR USE, ARISING FROM OR RELATED TO THE WEBSITE, EVEN IF ADVISED OF THE POSSIBILITY.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THEIR TOTAL AGGREGATE LIABILITY ARISING FROM OR RELATED TO THE WEBSITE OR THESE TERMS WILL NOT EXCEED THE GREATER OF US \$100 OR THE AMOUNT YOU PAID ALTERIVER, IF ANY, SPECIFICALLY FOR ACCESS TO THE WEBSITE DURING THE SIX MONTHS BEFORE THE EVENT GIVING RISE TO LIABILITY. These limits do not apply where prohibited or to liability that cannot lawfully be limited.

12. Indemnification

To the extent permitted by law, you will defend, indemnify, and hold harmless Alteriver and its affiliates, officers, directors, employees, and agents from claims, losses, liabilities, costs, and reasonable attorneys' fees arising from your unlawful use of the website, your violation of these Terms, or content you submit. Alteriver may control the defense of any covered claim, and you will reasonably cooperate.

13. Governing Law and Venue

These Terms are governed by the laws of the State of Texas, without regard to conflict-of-law principles. Any dispute arising from the website or these Terms must be brought exclusively in the state or federal courts located in Harris County, Texas, and each party consents to their jurisdiction and venue. Mandatory consumer protections that apply to you remain unaffected.

14. Changes to These Terms

We may update these Terms from time to time. The revised Terms will be posted with a new effective date. Changes apply prospectively when posted, unless a later date is stated or applicable law requires additional notice. Continued use after the effective date constitutes acceptance of the revised Terms.

15. General Provisions

These Terms and the Privacy Policy are the entire agreement concerning use of the website and supersede prior website-use understandings. If a provision is unenforceable, it will be modified to the minimum extent necessary and the remaining provisions will remain effective. Failure to enforce a provision is not a waiver. You may not assign these Terms without our written consent. Alteriver may assign them as part of a reorganization, merger, acquisition, or asset transfer. Headings are for convenience only. The English version controls to the extent permitted by law.

16. Contact

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